

PLEASE READ THESE TERMS AND CONDITIONS OF PARTICIPATION IN THE GREATER FREDERICKSBURG HABITAT FOR HUMANITY RESTORE REWARDS PROGRAM CAREFULLY. BY PARTICIPATING IN THIS PROGRAM, YOU AGREE TO BE BOUND BY THE TERMS DESCRIBED HEREIN AND ALL TERMS INCORPORATED BY REFERENCE. YOU MUST AGREE TO ALL TERMS TO PARTICIPATE IN THIS PROGRAM.

1. Membership Eligibility and Overview

1.1. The GFHFH ReStore Rewards Program ("Program") is offered at the sole discretion of Greater Fredericksburg Habitat for Humanity ReStore ("GFHFH ReStore", "we," "our" or "us"). The Program is available to individuals for their personal use only and is limited to one account per individual. Corporations, associations or other groups may not participate in the Program. Individuals who are residents of the United States (including its territories and possessions) and at least over the age of 18 years or older and who provide and maintain a valid email address are eligible to become members. Employees of Greater Fredericksburg Habitat for Humanity ReStore and individuals employed by our business partners or vendors are eligible for membership for personal use only but may be excluded from certain benefits of the Program.

1.2. By joining the Program and becoming a Program member, you (individually and collectively, "you," "your," or "Member"), agree that you have read, understood and agree to be bound by these Program Terms and Conditions of Participation ("Program Terms") and by any changes or modifications we may make. You should review these Program Terms and the related policies and FAQs frequently to understand the terms and conditions that apply to the Program as they may change from time to time. These Program Terms do not alter in any way the terms or conditions of any other agreement you may have with us, including any agreement for products or services. By enrolling in the Program, you also agree to be bound by our Privacy Policy and our website Terms and Conditions, which are incorporated herein by reference. If you do not agree to these Program Terms, our Privacy Policy, and our website Terms and Conditions, you cannot participate in the Program. The Program is void where prohibited by law.

2. Program Enrollment

2.1 Eligible individuals may only enroll in the Program by visiting fredrestore.org (collectively, the "Site") and following the Program prompts to register for the Program.

2.2. You are required to provide your first name, last name, email, and mobile phone number. You are solely responsible for maintaining the accuracy of your account information and for updating it as required.

2.3. Only one Program account may be associated with a single email address. In the event of a dispute over ownership of the Program membership account, the owner of the email address will be considered the authorized account holder. For purposes of these Terms, the "authorized account holder" is the natural person who is assigned to the submitted email address by an internet provider, online service provider, or other organization (e.g., business, educational institution, etc.) that is responsible for assigning email addresses for the domain associated with the submitted email address.

3. How the Program Works and Program Benefits

3.1. GFHFH ReStore Rewards is a program determined by adding up five separate purchases (known as punches) of at least \$ 50 on eligible purchases. Each punch will expire after 365 days of the corresponding purchase.

- a. No purchase is necessary to sign up for the Program.
- b. Rewards members receive a 20% single-use discount after 5 punches in the ReStore. Discount requires 5 valid punches and expires after 365 days of first qualifying purchase (punch). After the discount is applied, members will be eligible to continue earning punches for future discounts.
- c. Program discounts cannot be coupled with other discounts or coupons. This includes staff or volunteer discounts.

3.2. Eligible purchases for the Program are calculated based on the receipt total, which includes regular-priced merchandise, sales tax, state fees, discounts, and/or other charges specified by us from time to time.

3.3. Only in-store purchases are eligible for the Program.

4. Additional Program Conditions

4.1. Members must be 18 years or older.

4.2 The Rewards Program is only valid for purchases made at the Greater Fredericksburg Habitat for Humanity ReStore.

4.3 You are not required to immediately redeem your accumulated rewards and/or benefits on your next purchase. However, you will not be eligible for additional punches until after your discount is redeemed.

4.4 Neither accounts nor Program rewards, benefits and/or punches may be shared or combined. Only the member paying for the products may accumulate rewards, benefits and/or punches. Members will not receive rewards, benefits and/or punches on purchases which are reimbursed by corporations or other organizations ineligible to participate in the Program.

4.5 Rewards, benefits and/or punches earned through the Program have no cash value, are non-transferable, and you have no property rights in or to rewards or other Program benefits. Punches credited to your Program account will be decreased or reversed, as applicable, if part or all of the purchase is returned or cancelled or if the credit is obtained through fraudulent or other activity that violates these Terms. The sale, barter, transfer, or assignment of any rewards or benefits offered through the Program, other than by us, is expressly prohibited.

4.6 Rewards cannot be exchanged or returned for another product or a monetary refund.

4.7 We are not responsible for rewards, benefits and/or punches lost or redeemed due to fraudulent activity.

4.8 We reserve the right to change Program benefits, how you earn punches and how we evaluate and reward your eligible purchases and/or other Program activity. We reserve the right to place limits on the number of purchases or activities that are eligible for the Program, the number or types of rewards or benefits you may receive, in a given time period or for the duration of the Program, and/or any combination thereof.

4.9 If you have concerns that a purchase or other activity was not properly applied to your account, you should contact GFHFH ReStore Customer Service at contact@fredrestore.org. Your email must specify your name, email address and phone number associated with the Program, the date of the Program

activity, and the issue(s) you encountered. This email must be sent no more than forty-five (45) days after the date the purchase or other Program activity took place. We are not responsible for late notifications about purchases or other Program activities not being credited to an account.

4.10 Rewards can only be redeemed in the ReStore.

5. Program Communications

5.1. You may opt-in to receiving Greater Fredericksburg Habitat for Humanity ReStore marketing emails at any time by following the instructions provided on the website or as otherwise provided in the Greater Fredericksburg Habitat for Humanity ReStore Privacy Policy, but operational emails will still be sent to you as they relate to your membership in the Program. Examples of these include, but are not limited to, a account creation confirmation email or other communications that relate to your account. If you terminate your Program membership, you will no longer receive Program-related communications.